What are the system requirements and supported browsers on edX?

Most current browsers will work on edX.org. For best performance, we recommend the latest versions of:

- <u>Chrome</u>
- <u>Firefox</u>

We also support the latest versions of:

- <u>Microsoft Edge</u>
- <u>Microsoft Internet Explorer</u>
- <u>Safari</u>

Troubleshooting browser problems

Many problems with missing form fields, buttons that do not function, or other page display issues are caused by your browser. Here are some things to try to fix viewing problems:

- Make sure your browser is the most current version.
- Check your browser settings to make sure both JavaScript and cookies are enabled.
- Clear your browser's cache. Here are instructions on clearing your cache in <u>Chrome</u> or <u>Firefox</u>.

EdX app support

The edX app is free and available for smartphones and tablets on both Android and iOS platforms.

While smartphones and tablets can be used to access and take courses, some more advanced problem types and content features may not function properly.

What if I have a technical problem viewing a page on edX.org?

First, check our status page at http://status.edx.org to be sure there is not an outage or larger technical issue.

Many problems with missing from fields, buttons that do not function, server error messages or other page display issues are caused by your browser or browser extensions. Here are some things to try:

- Disable ad-blockers or any other browser extensions. You can try browsing in a private window to do this:
 - Instructions for private browsing on Firefox
 - Instructions for private browsing on Chrome
- Make sure your browser is a current version of Chrome or Firefox.
- Check your browser settings to make sure both JavaScript and cookies are enabled.
- Clear your browser's cache. Here are instructions on clearing your cache in <u>Chrome</u> or <u>Firefox</u>.
- Check our <u>system requirements</u> to ensure you meet our browser, computer, and mobile requirements.